

11/16/2020

Dear Families and Friends

This week has been a challenging time for all of us here at Sheyenne Care Center. I have said from the beginning that this virus is different than any other virus we have dealt with over the years.

We have been fortunate that we have been free of this virus for many months. Other LTC facilities have had several COVID outbreaks in which they have had to isolate their residents from this very highly contagious virus. Once the county and the state of ND started showing overwhelming numbers of positive COVID, it was without a doubt that Sheyenne Care Center would start to experience signs and symptoms of COVID within our facility.

I want families and friends to please understand that our #1 priority is to protect the safety of our residents before anything else. All families who residents have been infected have been contacted and informed of what we have been doing to protect their loved ones. This on top of all the other things we have put in place has kept everyone here very busy. Not only asking staff and leaders to be here many hours a day, but it doesn't help when our state Lab reports take 7 days to get the results. I do feel this is part of the reason why this infection spreads.

I do know that families have been asking for the number of infection we have but do not feel it appropriate to report this kind of information. Especially since those numbers are changing on us every day. I say this because we have resident who have recovered and are doing well from this virus and we have residents who continue to be infected. To give a number of infections would be giving you false information because by the time you read this message the number could have changed. If you want numbers you can look on the ND Department of Health Webpage to find out all LTC numbers of infections.

I do want you to know we are working hard to do what we can to protect all of our residents. We are continuing to wear mask, goggles, washing/sanitizing hands, wearing isolation gowns when needed, and distancing as much as possible. Please, if you have questions about your loved one call the nurse manager in the area in which your loved one lives. Thank You.

Craig Christianson, CEO