

9/16/2020

Dear Family and Friends

Each day during this pandemic bring a new meaning to our mission which states (serves those in our care with respect and compassion). What I am trying to say is that everyday changes occur so fast and affects so many of our residents and staff lives we truly are compassionate and respectful to all we serve.

Late yesterday afternoon 9/15/2020 we were notified by the City that all drinking water was contaminated and we needed to stop using the water for drinking at Sheyenne Care Center. Like always our leadership and staff jumped into action and put in place our emergency water plan and had drinking water available to all within an hour time. We continue to provide drinking water to all at Sheyenne Care Center through the help of High Plains Water Company, Valley City.

After verification with the ND Health department VP3 coordinator and also consulting with other ND Long Term Care facilities, we feel that the option to provide resident and family member's internal visitation could be achieved safely with changes in how we structure our visitation guidelines. Although our guidelines are more restrictive we feel this is the best way to ensure safety for all residents and staff. This morning Sheyenne Care Center Leadership discussed and revised our policy on how we allow residents and family member to visit within the facility. Once the visitation policy is completed I will post it on our Webpage for all to review and follow. A summary of the guidelines to internal visitations are; they will take place in the Library by the front entrance, visitations hours are from 2:00 to 6:30 pm 7 days a week. We are asking that all scheduled visits must be at least 24 hours in advance. Only one visitor (18 or older) per resident per scheduled day will be allowed. To be considerate of everyone time we need to limit visit to One-hour visit. This will be monitored by our screener. (Exceptions would be made for compassionate end-of-life care situations).

Contact persons for scheduling visitation are Heather Pautz at 701 845-8252, Jill Pederson at 701-845-8233, Jennifer Cabezas at 701-845-8286.

I would like to remind everyone that internal visitation will only work if families follow the guidelines that are in place.

If you have any questions please feel free to call.

Craig Christianson, CEO