



PATIENT NON-DISCRIMINATION POLICY SMP HEALTH - ST. ANDREW'S

SMP Health - St. Andrew's Hospital/Clinic appreciate the confidence you have placed in us by choosing our health care facility to receive your medical care.

The Medical Staff provides medical care to all persons without regard to race, color, creed, religion, national origin, age, sex, sexual orientation, gender identity, disability, infectious disease, or participation in any of its programs and services. This applies whether services are provided directly by St. Andrew's, through a contract, or through any other entity with which St. Andrew's arranges to carry out its programs and activities.

We ask that you notify our office if you are a person with a disability who needs assistance to communicate effectively with us, such as qualified sign language interpreters; written information in other formats (large print, audio, accessible electronic formats, or other formats); free language services to people whose primary language is not English; or information written in other languages. If you need these services, please let your healthcare team members know so that we can provide appropriate accommodations.

This statement is in accordance with the provisions of Title VI of the Civil Rights act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Regulations of the US Department of Health and Human Services issued pursuant to these statues at Title 45 Code of Federal Regulations Parts 80, 84, and 91.

If, at any time, you have any questions or concerns about your health care visit with us, or feel we failed to provide services or you experienced discrimination, please feel free to contact our CEO at 701-228-9300.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services (HHS) Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or phone at (800) 368-1019 or (800) 537-7697 (TTD), or by mail at:

U.S. Department of Health and Human Services



SMP Health

St. Andrew's

316 Ohmer St., Bottineau, ND, 58318

Phone: 701-228-9300

Fax: 701-228-9384

<https://smphealth.org/standrews>

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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