

March Newsletter 2026

As we move into March, we continue the season of reflection and renewal that began with Lent. This sacred season invites us to focus on prayer, fasting, and acts of kindness as we prepare our hearts for Easter. Whether you observe Lent through personal reflection, family traditions, or community gatherings, may this time bring peace, renewal, and purpose to all.

★ **Maryhill Earns a 5-Star CMS Rating** ★

We are proud to share that SMP Health – Maryhill has earned a 5-Star Overall Rating from the Centers for Medicare & Medicaid Services (CMS) on the Nursing Home Care Compare system.

This rating reflects performance in three key areas: health inspections, staffing, and quality measures. Achieving a 5-Star rating is a significant accomplishment and reflects the dedication and compassion of our entire Maryhill team. Thank you to our residents, families, and staff for being an important part of the Maryhill community.

Activated Insights/Pinnacle – Customer Satisfaction:

We are incredibly proud to share that Maryhill has been recognized by Activated Insights Customer Experience Award, ranking us among the **top 15% of care providers nationally**. We place a strong emphasis on ensuring and providing quality and compassionate care specific to each resident. From all the employees at Maryhill, we are very blessed and fortunate to be a part of each resident's journey in life as they become like family.

Overall Satisfaction – Nursing Care – Dining Service – Quality of Food — Cleanliness — Individual Needs — Laundry Service — Communication from Facility – Response to Problems – Dignity and Respect – Recommend to Others – Activities – Professional Therapy Services – Admission Process — Safety and Security — Overall Customer Experience



Clothing & Personal Possessions Remind:

SMP Health – Maryhill staff make every effort to prevent the loss, breakage, or damage of personal possessions. If an item is damaged while staff are providing care or cleaning, we will work with you to address the loss. However, we are not able to replace items that are damaged through unknown circumstances or items that are lost or misplaced for which the facility has no responsibility.

To help protect personal belongings such as eyeglasses, dentures, hearing aids, and other valuable items, we encourage residents and families to have these items clearly marked and stored in a locked drawer when not in use. If preferred, these items may also be turned into nursing staff for secure overnight storage in the medication cart where items are signed in/out by staff.

If you take an item belonging to your loved one offsite for repair, replacement, or any other reason, please let us know. You can inform a team member or send an email to **Breana Briss** (Breana.briss@smphs.org) so we are aware the item is temporarily out of the building. Sometimes residents may forget that an item was taken and believe it is missing. Keeping us informed helps prevent unnecessary worry and ensures valuables are properly accounted for. Examples may include items such as an iPad, phone, computer, hearing aids, or other personal electronics that are taken home or to a repair shop. Your communication helps us support your loved one and keep accurate records of personal belongings.

In addition, if you need clothing labeled, please let us know. Maryhill now has a new clothing label machine that creates heat-seals durable labels directly onto clothing. These labels are designed to withstand repeated laundering and provide clear, permanent identification.

Our staff are always happy to help with labeling or safe storage of personal items. Please let us know if we can assist.

Giving Hearts Day 2026

Maryhill had a fun-filled day celebrating Giving Hearts Day, with a variety of activities and live music from Raw Sugar for residents to enjoy. Thanks to the many generous donations from our community/sponsors, the funds raised this year will help support our Resident Room Refresh Project, including flooring updates in resident rooms. These improvements help enhance comfort, safety, and infection control.

Maryhill's Generous Sponsors: **Bank North, Fusion Medical Staffing, Enderlin Lions, Sheldon American Legion, Quality Concrete, Enderlin Alumni Association & Marsh McLennan Agency/Vaaler Insurance.**

We are incredibly grateful for the continued generosity of our supporters. Every donation makes a meaningful impact and helps us continue improving the environment and experience for our residents.

Roads/Weather: We carefully watch the forecast and road conditions to ensure it is safe before we hit the road. Please know that appointments throughout the winter might be postponed. We will continue to keep you updated via Cliniconex on any changes.

In Our Loving Memory... We extend our heartfelt sympathy to the family and friends of the gentleman who was part of our Maryhill family and passed away this past month. We treasure the memories shared with him and pray for comfort and peace for his loved ones during this time of loss. He will always be remembered with love and care.

Clifford Salzwedel

Stay healthy and God bless,
Bailyn Hildestad, CEO/Administrator

