

March Newsletter 2025

As we step into March, we embrace a season of reflection and renewal with the arrival of Lent. It all begins with Mardi Gras on Tuesday, March 4, a time of joy and indulgence before we transition into Ash Wednesday on March 5, marking the solemn beginning of our Lenten journey. This sacred season invites us to focus on prayer, fasting, and acts of kindness as we prepare our hearts for Easter. Whether you observe through personal reflection, family traditions, or community gatherings, may this time bring peace and purpose to all.

Building Update:

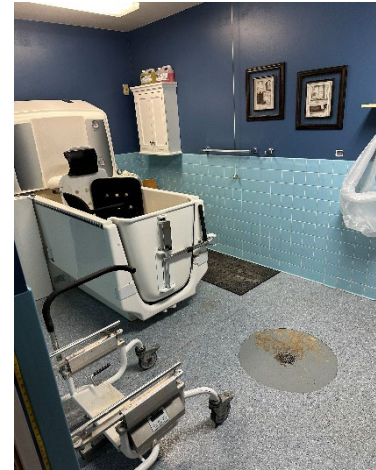
We are thrilled to share that our tub-room remodel is nearing completion and is expected to be finished by mid-March 2025! This long-awaited upgrade will provide a more comfortable and modern bathing experience for our residents. Even more exciting, a brand-new Apollo Whirlpool tub is on its way, bringing added relaxation and care benefits.

This renovation was made possible thanks to the generosity and support of our community. Some of our recent fundraisers played a key role in making this project a reality, and we couldn't have done it without you! Stay tuned for upcoming pictures and thank you for helping us continue to make Maryhill a positive place to live and work.

Activated Insights/Pinnacle – Customer Satisfaction:

We are incredibly proud to share that Maryhill has been recognized by Activated Insights Customer Experience Award, ranking us among the **top 15% of care providers nationally**. We place a strong emphasis on ensuring and providing quality and compassionate care specific to each resident. From all the employees at Maryhill, we are very blessed and fortunate to be a part of each resident's journey in life as they become like family.

Before Picture - West Tub Room Built in 1983!



Overall Satisfaction – Nursing Care – Dining Service – Quality of Food — Individual Needs — Communication from Facility – Response to Problems – Dignity and Respect – Recommend to Others – Activities – Professional Therapy Services – Overall Customer Experience

Operations Update:

Our social worker, Breana Briss, had her baby! During her absence, we have arrangements in place to ensure her responsibilities are covered and that all support and services continue smoothly. Aubrey Mark is currently in Breana's office helping to offer support Monday – Friday 9am to 4pm. Please don't hesitate to let any office staff know if there is anything we can do during this time.

Our environmental services coordinator is out on leave, but Shannon Mark is covering in the interim so if there is anything related to housekeeping or laundry, feel free to reach out to Shannon at this time. Email: Shannon.mark@smphs.org or 701-437-3544 ext. 127

Clothing and Personal Possession Reminder:

SMP Health – Maryhill staff make every effort to prevent loss, breakage, or damage of your personal possessions. If we damage something when providing care or cleaning, we will adjust the loss. However, we do not replace items that are damaged through unknown circumstances or items that are lost or misplaced for which we have no responsibility. Please attempt to protect eyeglasses, dentures, hearing aids, and other personal items by having them marked and using a locked drawer. These items may also be turned into nursing staff and stored in the med cart nightly per request. Staff members will be more than willing to assist you with this.

Giving Hearts Day:

Maryhill had a fun filled day on Giving Hearts with a variety of activities including live music from Joe DeMasi. With all the generous donations, we are planning to purchase outside courtyard furniture this spring for residents/family to enjoy! All donations have such a great impact to truly benefit all the residents of Maryhill.

Roads/Weather: We hopefully will continue to have nice weather, but we do carefully watch the forecast and road conditions to ensure it is safe before we hit the road. Please know that appointments throughout the winter might be postponed. We will continue to keep you updated via Cliniconex on any changes.

Infection Control: We remain in routine status and normal operations. Masks are at the main entry if you wish to wear one, but they are not required and please avoid visitation if you are symptomatic with any respiratory illness such as runny nose, coughing or sneezing.

Safety / Security: Continue to Screen In and Obtain a Visitor Badge upon entry. Always wear the visitor badge inside the building. Do not let anyone out the front door unless it is confirmed to be safe. The goal is to facilitate easy exit for visitors while keeping residents safe. If someone wants to follow you out or requests the door to be opened, seek a staff member to verify safety before proceeding.

Stay healthy and God bless,
Bailyn Hildestad, CEO/Administrator

