Messages from SMP Health - Maryhill A Newsletter for Maryhill Families June 2024

Dear Family and Friends,



Just wanted to let families and friends know that we have been having troubles with getting Amazon packages delivered

to our address/building. We are actively working with the third-party Amazon contracted with for deliveries to get packages delivered successfully. If you are sending something from Amazon for your loved one, if you could let us know when something has been delivered, we can ensure we did receive it. The best way to continue to show deliveries are not accurate is filing a complaint on the Amazon website. We do apologize for any inconvenience but will also try to go find the item. Thank you for your understanding.

Happy Father's Day:

The doctor says to take IRON every day and to live on GREENS. Happy Father's Day wishes to all dads. Enjoy the wonderful memories with your families.

Office Changes:

We want to inform you of some recent office changes that happened at Maryhill as this is part of our ongoing efforts to improve operations and better serve the needs of our residents and community members for effective collaboration.

Here are the key details of the office changes:

- 1. Office 1 (Right-hand side): Bailyn Walz, Administrator
- 2. Office 2 (Left hand side): Nancy Maasjo, Business Office Coordinator
- 3. Office 3 (Stright ahead from the main entrance) Sheila Ripplinger, Director of Nursing
- 4. Office 4 (Around the corner on the right-hand side): Shari Tingley, MDS/Infection Control Coordinator
- 5. Office 5 (Around the corner, last office on the left-hand side): Robbie Sagvold, Assistant Director of Nursing

Katie Oehlke is now in the office space within the therapy & fitness center who oversees activities and helps with admission coordination. Everyone else remained the same and we have name plates/signs switched around to help ensure you are in the right place. We also added a plate/sign by the conference room in the south part of the building. If you ever have questions on where to find someone, please let us know as we would be happy to help.

Personal Possession Education:

Hearing Aids can be very expensive to replace and/or repair which might be worth exploring some type of hearing aid insurance for your loved one. Few different avenues available, check your current insurance plans as sometimes they are within your policy under Part C. Some Medicare Advantage plans have hearing aid insurance, example: Next Blue. Otherwise, if a resident has a property or renter's policy within their name hearing aids can be covered for lost or damaged items. If you decide to go the property or renter's policy avenue, make sure the deductible is within a reasonable amount if you ever need to file a claim.

Through some research another intervention that can be used is hearing aid clips. The Audiologist can purchase these clips for your loved one's hearing aids for roughly around 20 dollars. This is not a permanent clip so anytime someone wants the clip removed that is possible. Please see the picture attached but another protective layer to avoid one falling out and getting lost/damaged. If you notice anything missing, please contact Breana Briss 701-437-3544 ext. 130.



Antibiotic Stewardship:

Antibiotics save lives but are frequently prescribed unnecessarily. Harms from antibiotic overuse can be significant, especially for frail older adults. Potential harms include adverse drug events, drug interactions, antibiotic resistant and Clostridioides difficile infections.

As part of our continuing commitment to provide the best quality care to our residents, we are dedicated to improving antibiotic use through our antibiotic stewardship initiatives. Antibiotic stewardship refers to a set of commitments and activities designed to "optimize the treatment of infections while reducing the adverse events associated with antibiotic use." From an infection standpoint, we follow McGeer Criteria to trigger when appropriate testing is required, and the individual must meet two different signs and symptoms otherwise monitoring and implementing other interventions should be utilized first. Having the culture provides the prescribing provider which antibiotic is most appropriate for that organism if treatment is required. Plus, we don't want to treat a negative culture as antibiotic use is hard on the individual's body.

We are committed to improving antibiotic prescribing practices. We are confident that with the support of front-line staff, prescribing clinicians, and residents and families, we will continue to provide residents with the best quality care by improving antibiotic use and protecting them from the unintended harms of inappropriate antibiotic use.

Infection Control Update:

Maryhill continues in routine status (COVID Free) from an infection control perspective. Our infection control and disinfectant process is extremely important that we focus on daily to try to keep everyone as healthy as possible. Masking is optional at this time but please wear a mask if you are symptomatic with any respiratory illness such as runny nose, coughing or sneezing. Masks will continue to be provided at all entrances. Please continue to check in to obtain a visitor badge prior to entry on the screening machine at the front entrance. Just a friendly reminder that you only need to screen in once a day.

Stay healthy and God bless, Bailyn Walz, CEO/Administrator

