Dear Family and Friends,

The first day of Spring is March 19th, 2024, where we can enjoy the nature of warmer weather and flowers starting to bloom. Easter is early this year on March 31<sup>st</sup>, the Easter holiday has a strong association with springtime and rebirth in the natural world. Easter icons such as eggs, baby chicks, bunnies and tulips symbolize new life and renewed hope. Those are powerful ideas to embrace whether you celebrate Easter for religious reasons or simply because you enjoy the vibrant traditions that go along with the holiday. We wish everyone a blessed holiday filled with happiness, love, and faith.



At Maryhill, our ultimate goal is to ensure the residents receive good quality food with delicious fresh products. All meals are reviewed by a dietitian to ensure meals are well balanced from a care delivery standpoint while also taking into consideration different preferences. We utilize US Foods as our primary vendor for food delivery and recipe creation. On February 22<sup>nd</sup>, US Foods came to Maryhill to do a vendor show for residents to taste and try new food products that just recently came out. The residents had a wonderful time taste testing new items offered by US Foods that we will be adding into the menu based on the residents' feedback. Having the input from the residents allows us to continue to accommodate and keep everyone satisfied and happy. As a loved one to the resident, if you ever have questions or concerns related to meals or dietary, please reach out and we will be happy to get it resolved and work on a solution.

## **Pinnacle – Customer Satisfaction:**

Maryhill has proudly been serving the Enderlin community for 60 years, we place a strong emphasis on ensuring and providing quality and compassionate care specific to each resident.

From all the employees at Maryhill, we are very blessed and fortunate to be a part of each resident's journey in life as they become like family. I am proud to announce that Maryhill is a recipient of Pinnacle Quality Insight's 2024 Customer Experience Award. Maryhill was recognized in 13 categories which displays a continued dedication to providing "Best In Class" senior healthcare services. Maryhill consistently ranks among the top 15% of care providers nationally. This award would not be possible without the outstanding employees at Maryhill.

Overall Satisfaction – Nursing Care – Cleanliness – Individual Needs – Laundry Service – Communication from Facility – Response to Problems – Dignity and Respect – Recommend to Others – Activities – Professional Therapy Services – Admission Process – Overall Customer Experience





## **Giving Hearts Day:**

Maryhill had a fun filled day on Giving Hearts with a variety of activities including heart shaped pizza from Papa Murphy's and Red Cupcakes from a bakery. With all the generous donations, we were able to purchase two medical grade blanket warmers for the residents to enjoy! All donations have such a great impact to truly benefit all the residents of Maryhill.

## **Infection Control Update:**

Maryhill continues in routine status (COVID Free) from an infection control perspective. Just for informational background each time we go into outbreak status which means having one positive case, we need to mask for a minimum of 14 days from the last positive case. We appreciate the support and corporation to be flexible and understanding of the regulations built around routine and outbreak status. Our infection control and disinfectant process are extremely important that we

focus on daily to try to keep everyone as healthy as possible. Masking is optional currently but please wear a mask if you are symptomatic with any respiratory illness such as runny nose, coughing or sneezing. Masks will continue to be provided at all entrances. We also have hand sanitizer outside each room that we encourage you to utilize to help us keep everyone healthy. Please continue to check in to obtain a visitor badge prior to entry on the screening machine at the front entrance.

## In Our Memories

We extend our sympathy to the families and friends of this special person who had become part of our Maryhill family and has died in the past month. We treasure our memories with them and pray that God will be with their loved ones at this time of loss. We will remember....

> *Theresa Stickel*, 1935 – 2024 Willa Mae Monson, 1925 – 2024 Gary Skjefte, 1944 – 2024



Stay healthy and God bless, Bailvn Walz. CEO/Administrator