

Messages from SMP Health - Maryhill

A Newsletter for Maryhill Families

October 2022

Dear Family and Friends,

Few Updates:

From September 12th through September 15th, we had our annual health survey with North Dakota Department of Health Services. It was a good survey; they were highly complimentary of the staff and the care provided. Over the next few weeks will be providing additional training to all staff.

Oct 1st, 2022, Maryhill is bringing 2 beds back into service. Our new occupancy for Licensed beds will be 42. There is a need in the community, and we have been full so hopefully this is a good addition to be able to service the community.

When calling after 5pm throughout the week the phone system rings to the team stations on duty. If it continues to ring and no one answers, please hang up and give a few minutes before trying again. If no one answers, it is because all employees in the building are helping a resident and not by a phone. We don't have a voicemail set up because it is not tied to one employee working and we don't want to miss timely follow-up and communication. So, please just hang up and try again to see if the employees are free. Thank you.

Front Door:

The front door project is finally completed. The front door was installed for additional safety and security within the building. The screening machine is the same process and is a requirement that all families/visitors sign into the machine at least once a day and grab a visitor pass. The brown call button on the wall is a two-way communication device, and we can talk through the intercom. When you press the button, it will notify our staff. **We ask that you only push the button after you have your visitor badge.** Then our team at Maryhill will ask if you have completed the screening process and let you into the building. The goal is for staff to be able to do this without physically having to walk to let you in. If you are a visitor coming for the first time, please inform us with the two-way communication box and we will help anyone get to the correct location. When you open the door, please **pull the door handle down all way** to ensure it closes properly. If you hear a weird sound like the door is broken, then the handle wasn't pulled down all the way and the door won't shut properly.

When leaving the building this is the biggest change. The doors will be activated to alarm if you press on the push bar without pushing in the code first. Each time you leave the building you will need to put the code **EXIT# (3948#)** into the panel on the left-hand side to unlock the door without them alarming. Please know that if you hold the door open for an extended period of time it will alarm. So, put the code into the system and walk through the doors so they can shut again. The code will be posted on the wall in a safe manner, so you don't have to remember it.

Covid-19/Vaccination/Infection Control Updates

We had our Bivalent Vaccine clinic onsite on September 22nd, which went very well. We remain in routine status, but infection control practices remain in effect. Please remember that masking is required while in the facility hallways and hand hygiene is extremely important. If you are experiencing any COVID-19 symptoms, please stay home to reduce any exposure to the residents. **Please see new updated visitation guidance attached.** Please pass the word along to other family and friends who visit but visiting with loved ones in the main dining room/living room is not allowed. We are trying to protect other residents as much as possible and ask that when you are visiting to stick to a family room, outside courtyard area, or your loved one's room. Ransom county community transmission level is Red/High and will be checked weekly. Thank you for the support in our effort to keep everyone as safe as possible.



In Our Memories

We extend our sympathy to the families and friends of this special person who had become part of our Maryhill family and has died in the past month. We treasure our memories with them and pray that God will be with their loved ones at this time of loss. We will remember....

Verna Fleischfresser, 1926 – 2022

Stay healthy and God bless,
Bailyn Walz, CEO/Administrator



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