Messages from SMP Health - Maryhill

A Newsletter for Maryhill Families

August 2022

Dear Family and Friends,

In the near future we will have a new front door system, once it is officially live an Everbridge message will go out. Current practice is in place, but I wanted to send out education is advance to help the transition go smoothly. This was installed for additional safety and security when you come to visit. Please continue to use the front doors of the building. The screening machine will all be the same process. It is a requirement you signed into the machine at least once a day and grab your visitor pass.

There is a new call box on the wall that is brown. This is a two-way communication device, and we can talk through the intercom. When you press the button, it will notify our staff. We ask that you only push the button after you have your visitor badge. Then our team at Maryhill will ask if you have completed the screening process and let you into the building. The goal is for staff to be able to do this without physically having to walk to let you in. If you are a visitor coming for the first time, please inform us with the two-way communication box and we will help anyone get to the correct location.

When leaving the building this is the biggest change. The doors will be activated to alarm if you press on the push bar without pushing in the code first. Each time you leave the building you will need to put the code **EXIT# (3948#)** into the panel on the left-hand side to unlock the door without them alarming. Please know that if you hold the door open for an extended period of time it will alarm. So, put the code into the system and walk through the doors so they can shut again. The code will be posted on the wall in a safe manner, so you don't have to remember it.

It will take a little time to get use to the process once it goes live but I appreciate your help to continue to improve our safety and security at Maryhill. I would appreciate you sharing this information with family and friends who visit as this message is sent to the primary contacts.

Covid-19 Updates

We are in routine status (zero positive staff and residents). Testing requirements are in place for all not-up-to-date and symptomatic individuals at a frequency of twice a week. The screening machine upon entry is another protection to catch situations to reduce the spread as much as possible, so please continue to utilize the machine each time you visit. Please remember that masking is required while in the facility hallways and hand hygiene is extremely important. If you are experiencing any COVID-19 symptoms, please stay home to reduce any exposure to the residents. If you have any questions, please continue to reach out!!

CMS visitation guidelines outlining indoor visitation, visitor testing/vaccination, and resident outings are still in effect. On nice days throughout the summer, please feel free to utilize outside places for visiting with your loved ones as well. If you plan to have a large group coming in and want to reserve a family room, please call and we can reserve it otherwise it's a first come first serve basis. Please pass the word along to other family and friends who visit but visiting with loved ones in the main dinning room/living room is not allowed. We are trying to protect other residents as much as possible and ask that when you are visiting to stick to a family room, outside courtyard area, or your loved one's room. Thank you for the support in our effort to keep everyone as safe as possible.

In Our Memories

We extend our sympathy to the families and friends of this special person who had become part of our Maryhill family and has died in the past month. We treasure our memories with them and pray that God will be with their loved ones at this time of loss. We will remember....

Brenda Aase, 1950 – 2022

Stay healthy and God bless, *Bailyn Walz, CEO/Administrator*

